

# IdealCare Provider Portal Registration Information

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The following information applies to IdealCare Provider Portal effective for dates of service 1/1/2019 and after.

- The *new* IdealCare Provider Portal address is <https://idealcare.mediview.net/>
- Super User accounts are generated based on Group Tax ID/Email Domain combinations
- If your organization bills with multiple Group Tax IDs, a Super User account must be generated for each Group Tax ID/Email Domain combination
- Super Users will be responsible for granting access to non-Super Users
- Once registered, if you are having issues resetting your password please contact Customer Service at 1-844-800-4693