

Provider Portal Registration Information

The following information applies to Sendero's new STAR/CHIP Provider Portal effective for dates of service 9/1/2017 and after. The new STAR/CHIP Provider Portal address is <https://senderohealth.mediview.net/login>

- Provider registration is done by your organization's Super User. If your organization does not have a Super User for the portal, please make a request by sending an email to SenderoPortalSupport@mediview.net.
- Super User accounts are generated based on Provider Tax ID and Group NPI. If your organization bills with multiple Group NPIs, a Super User account will be generated for each Provider Tax ID/Group NPI combination.
- Once registered, if you are having issues resetting your password please contact Customer Service at 1-844-872-0537.