

## **STAR/CHIP Provider Manual Updated**

The Sendero Health Plans STAR/CHIP Provider Manual has been updated and is effective September 8, 2015. Sendero reviews and revises the Provider Manual at regular intervals throughout the year. Please be sure you are familiar with information in the manual, including the following:

- Prior authorization list
- Provider role and responsibilities
- Utilization Management Program
- Billing and claims
- Members' rights and responsibilities

Paper copies of the Provider Manual are available upon request by contacting Sendero Network Management at 1-855-895-0475.